

Thank you for shopping with us. It is important to us that you are completely satisfied with your purchase. If you are not, please read our return policy and follow the instructions below.

**Return Policy**

If you are not completely satisfied with your purchase, you may return your item(s) in original condition, with tags attached, for a REFUND within 30 days of receipt. Unfortunately shipping and handling fees are not refundable. Items that have been embroidered, screen printed, washed or worn will not be accepted for return.

All non-apparel items may only be returned with original packaging including all boxes, manuals and accessories to avoid any additional fees. Shoes that show any kind of wear will not be accepted for return.

Merchandise purchased at our stores will not be accepted for return or exchange online.

For repair, maintenance, and warranty service, that is covered by a manufacturer’s warranty, please contact the manufacturer directly.

If you received a damaged item, please contact us immediately at 435-637-5926 or by email at [bookcliffworkwear@bookcliffsales.net](mailto:bookcliffworkwear@bookcliffsales.net)

If your wish to exchange, please return your items as instructed and re-order through the website. Shipping fees are not refundable.

If you need assistance with your return or have any questions, please contact us at 435-637-5926 or by email at [bookcliffworkwear@bookcliffsales.net](mailto:bookcliffworkwear@bookcliffsales.net)

**How to Return:**

Fill out the form below and include it with your package. Please send your package via a prepaid, insured, traceable method to:

**Bookcliff Workwear – Returns**  
**42 South Carbon Avenue**  
**Price, UT 84501**

Once your return is received and inspected, your refund will be processed and a credit will be applied to your original payment method within 7-10 business days. Please note that these times may vary depending on shipping times and your credit card company or bank.

RETURN FORM – Include with your Return

Name:	Phone:
Email:	
Order Number (on packing slip):	

Style Number	Description	Return Code	Return Code	Reason for Returning
			A	Wrong Size
			B	Changed mind
			C	Color not as expected
			D	Wrong item shipped
			E	Damaged/Defective Please explain in comments
			F	Other Please explain in comments

Comments: \_\_\_\_\_

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